



DEMENTIA JERSEY COMPETITION 2025

TERMS & CONDITIONS

1. General

1.1. These terms and conditions (the “**Terms**”) apply to Dementia Jersey’s Competition (the “**Promotion**”) to win the prize (the “**Prize**”) as specified in Section 3 and take precedence over any conflicting information, including advertising or promotional materials. By entering, all participants (each an “**Entrant**”) agree to be bound by these Terms. Please retain a copy for your information.

1.2. **The Organiser:** Dementia Jersey, 74 Halkett Place, St Helier, JE2 4WH (Jersey Charities Commission Number: 042).

1.3. This promotion is licensed and regulated by the Jersey Gambling Commission. Registration number: CR-2393-25

2. Eligibility

2.1. The Promotion shall be open for entries from the date upon which entries open (as specified in the Promotion literature) until and including the closing date specified in such literature.

2.2. In order to enter the Promotion you must:

2.2.1. be aged 18 years or over at point of purchasing tickets

2.2.2. be resident in Jersey at point of purchasing tickets

2.2.3. not be an employee or board member of Dementia Jersey, their partner, or someone directly involved in the running of the Promotion or employed by or partner employed by someone from Seymour Hotels.

2.3. Any entries deemed inappropriate, offensive, copied, or fraudulent may be disqualified at the Organiser’s discretion

2.4. Incomplete, late, or misdirected entries will not be accepted. Proof of sending is not proof of receipt.

2.6. The Organiser reserves the right to disqualify any entries that do not comply with these Terms. Anyone attempting to manipulate the entry process may also be disqualified

3. The Prize

3.1. The prize is an overnight stay for two in a Garden View room at Greenhills Hotel with a bottle of bubbles in your room on arrival, followed by a three course dinner in their AA Rosette restaurant and a full English breakfast the following morning.

3.2. Stay is subject to availability and must be used by 30 April 2026.

3.3. The Prize is non-transferable, cannot be sold and may not be exchanged for cash or purchased on behalf of another individual.

3.4. The winner is responsible for booking their stay directly with Seymour Hotels on 01534 751 000 and by presenting their voucher

3.5. The prize collection is required to be done in person, along with the presentation of photographic ID to verify age and Jersey residency.

3.6. The winner will be selected at random on **Friday 3rd October 2025** at Dementia Jersey office, between 9am-4pm.

3.7. The Organiser reserves the right to verify the identity of the winner and ask for proof of identity, age and address and to withdraw Prize entitlement where there are reasonable grounds to believe there has been a breach of these Terms.

4. Entry

4.1. To enter the Promotion, you must meet the eligibility criteria in Section 2.

4.2. Purchase a ticket/s in accordance with the instructions provided on the Organisers website.

4.3. The prize must be collected in person, along with presentation of photographic ID to verify age and Jersey residency.

4.4. Entrants are responsible for providing correct and up-to-date contact details. The Organiser cannot be held responsible for any issues arising from incorrect details being provided

4.5. Winners will be contacted on the day of the draw. If a winner cannot be reached after reasonable attempts, after 3 months, the Organiser reserves the right to withdraw the prize and revert to the charity.

4.6. Tickets will be on sale until **Tuesday 30th September 2025, 12pm.**

5. Cancellations and Refunds

5.1. The Organiser reserves the right to cancel, amend, or suspend the Promotion in the event of unforeseen circumstances.

5.2. In the event of cancellation before the draw takes place, all ticket holders will be entitled to a full refund of the purchase price paid for their tickets. Refunds will be processed within 30 days of the cancellation notice.

5.3. If the Promotion is postponed, all tickets will remain valid for the rescheduled draw. If a ticket holder is unable to participate in the rescheduled draw, they may request a refund within 14 days of the announcement of the new date.

5.4. In the unlikely event the charity enters insolvency, all ticket holders will be given a refund.

5.5. Tickets are non-refundable outside of the circumstances outlined in this section.

5.6. The Organiser will not be responsible for any additional costs incurred by Entrants due to cancellation, postponement or changes to the Promotion.

6. Data Protection and Privacy

6.1. The Organiser complies with the Data Protection (Jersey) Law 2018 and is registered with the Jersey Office of the Information Commissioner (JOIC).

6.2. By entering, you agree to your personal data (e.g., name, email, address) being processed to administer the Promotion.

6.3. The Organiser will not share your personal data with third parties for marketing without your consent.

6.4. If you wish to access, correct, or restrict processing of your personal data, or opt out of any future communications, please contact the Organiser.

6.5. If you have concerns about data handling, you may contact the Jersey Office of the Information Commissioner.

6.6. The winner's details may be shared with the Jersey Gambling Commission for regulatory compliance.

7. Amendments to Terms and Conditions

7.1. The Organiser reserves the right to amend these terms and conditions at any time, provided that the amendments are communicated to participants before the winner has been selected.

7.2. If any part of these Terms is found to be unenforceable, the rest of the Terms will remain valid.

7.3. The Organiser may update these Terms as needed, with any changes taking effect immediately once published.

7.4. The Organiser's decisions regarding the Promotion are final.