

Best Practice Dementia Care

FAQs

Who is the course for?

Best Practice Dementia Care has been designed for hands-on, professional carers offering domiciliary care or care in a residential setting. The course is mapped to NHS and NICE guidelines for good practice, and suitable for carers working within the profession who want to improve their knowledge of dementia and how to provide high-quality care, with dignity.

What topics are covered?

The course covers a range of topics linked to dementia and dementia care, including some aspects specific to a Jersey context.

For example:

- An overview of different types of dementias, including their presentation and causes
- The importance of appropriate and stimulating past-times
- Dementia-friendly environments
- Legal and ethical considerations
- Positive communication methods
- Opportunities to enhance personal agency for people with dementia.

What is the structure of the day?

The course starts promptly at 9am and is scheduled to finish at 4.05pm. We ask delegates to arrive at least 15 minutes before the course starts. There is one coffee break mid-morning, plus a 45min lunch. Food is provided.

The morning session covers types of dementia, symptoms, medical treatments, dementia-friendly environments, person-centred care, and promoting wellbeing.

The afternoon addresses legal and ethical considerations (including capacity), communication, and a dementia simulation.

The course content takes six hours, leading to 6 CPD points. Learners need to attend the full-day in order to receive their certificate.

Where is the course located?

The course takes place at the Dementia Jersey Offices, 74 Halkett Place, JE2 4WH. Our building makes the corner, opposite The Bean Around the World coffee shop.

The closest parking is at Green Street or Jardins de la Mer Car Parks. Sand Street Car Park also has all-day parking but with additional charges. Liberation Station (for bus services) is also a short walk away.)

Are the premises accessible?

The building holds a disabled access toilet. However, due to the number of people attending, courses are usually held upstairs. There is no lift. Should you have any accessibility requests (including mobility difficulties) please contact us on 723519 as soon as possible, so that we can endeavour to address these appropriately.

What do I need?

Please bring a pen and a form of photographic ID. Tea, coffee, and water are provided throughout the day. A sandwich lunch is also available – please contact us in advance to notify us of any dietary requirements (info@dementia.je).

What happens if I can't attend?

Please contact us as soon as possible if you/your staff member is unable to attend; with a minimum of one week's notice, we will endeavour to provide a place on an alternate date (subject to availability). Alternately, a name change may be accommodated on request, up to 24 hours before the course. No refunds available.